

KONKA®

WARRANTY CARD

Konka North America, LLC

www.konka-usa.com

Konka North America, LLC makes the following limited warranties to original consumers in the United States and Canada.

THESE LIMITED WARRANTIES EXTEND TO THE ORIGINAL CONSUMER PURCHASER OR ANY PERSON RECEIVING THIS TELEVISION AS A GIFT FROM THE ORIGINAL CONSUMER PURCHASER AND TO NO OTHER PURCHASER OR TRANSFEREE. LCD TELEVISIONS PURCHASED IN THE U.S.A., CANADA OR PUERTO RICO AND USED ANYWHERE OUTSIDE OF THE U.S.A., CANADA OR PUERTO RICO, ARE NOT COVERED BY THESE WARRANTIES. LCD TELEVISIONS PURCHASED ANYWHERE OUTSIDE OF THE U.S.A., CANADA OR PUERTO RICO, AND USED IN THE U.S.A., ARE NOT COVERED BY THESE WARRANTIES.

Limited One (1) Year Warranty on Parts and Labor

KNA WARRANTS THIS TELEVISION AND ITS PARTS AGAINST DEFECTS IN MATERIALS OR WORKMANSHIP FOR A PERIOD OF ONE (1) YEAR FROM THE DATE OF ORIGINAL RETAIL PURCHASE. DURING THIS PERIOD, KNA WILL, AT KNA SOLE DISCRETION, REPAIR OR REPLACE A DEFECTIVE PART/PRODUCT WITH A NEW OR REFURBISHED PART/PRODUCT WITHOUT CHARGE TO YOU FOR PARTS OR LABOR. ANY PART OR PRODUCT REPLACED UNDER THIS LIMITED WARRANTY BECOMES THE PROPERTY OF KNA. IN SOME CASES, YOU MAY BE RESPONSIBLE FOR DELIVERING THE PRODUCT TO A SERVICE CENTER.

ON-SITE SERVICE FOR 4K ULTRA HD TV MODELS

CARRY-IN SERVICE FOR 720P HD AND 1080P FULL HD TV MODELS

Commercial and Rental Units

KNA WARRANTS THIS TELEVISION AND ITS PARTS AGAINST DEFECTS IN MATERIALS OR WORKMANSHIP FOR A PERIOD OF SIX (6) MONTHS FROM THE DATE OF ORIGINAL PURCHASE. DURING THIS PERIOD, KNA WILL, AT KNA SOLE DISCRETION, REPAIR OR REPLACE A DEFECTIVE PART/PRODUCT WITH A NEW OR REFURBISHED PART/PRODUCT WITHOUT CHARGE TO YOU FOR PARTS OR LABOR. ANY PART OR PRODUCT REPLACED UNDER THIS LIMITED WARRANTY BECOMES THE PROPERTY OF KNA. IN SOME CASES, YOU MAY BE RESPONSIBLE FOR DELIVERING THE PRODUCT TO A SERVICE CENTER.

Your Responsibility

Read the owner's manual thoroughly before installing or operating this Television. Register your Television online at www.support.KNA.com. Registration of your Television will enable KNA to contact you in the unlikely event a safety notification is required under the U.S. Consumer Product Safety Act. Failure to complete and return the product registration card does not diminish your warranty rights.

THE ABOVE WARRANTIES ARE SUBJECT TO THE FOLLOWING CONDITIONS:

- (1) This Limited Warranty is extended only to the original purchaser and only covers product purchased as new.
- (2) A purchase receipt or other proof of the original purchase date is required for warranty service.
- (3) All warranty servicing of this Television must be performed by an Authorized KNA Service Provider.
- (4) The warranties from KNA are effective only if this Television is purchased and operated in the U.S.A., Canada or Puerto Rico.
- (5) Removal and reinstallation of product that is mounted in such a manner as to impede normal service is not covered under these warranties. This includes wall mounts, custom cabinets and other installation methods that do not provide for direct and immediate access to the product for service purposes. Labor service charges for set installation, setup, adjustment of customer controls, and installation or repair of antenna, satellite or cable systems are not covered by this limited warranty.
- (6) Reception or other problems caused by inadequate antenna systems, misaligned satellite dishes, improperly installed cable drops or use with non-standard signals or sources are your responsibility and are not covered by this limited warranty.
- (7) This limited warranty is void if the product is used outside the range of the temperature (heat/cold) and/or moisture operating conditions as outlined in the product's specification listed in the Owner's manual, or if the product is exposed to excessive smoke, dust, or other airborne contaminants or environmental conditions.
- (8) Warranties extend only to defects in materials or workmanship as limited above, and do not extend to any Television or parts that have been lost or discarded by you or to damage to the Television or parts caused by fires, misuse, abuse, accident, Acts of God (such as lightning or fluctuations in electric power), improper installation, improper maintenance, or use in violation of instructions furnished by KNA; use or malfunction through simultaneous use of this Television and connected equipment; or to units that have been modified or had the serial number removed, altered, defaced, or rendered illegible.
- (9) Product purchased "AS-IS" or "With known faults, defects or problems" are not covered by this limited warranty. (10) Product previously owned or registered by a consumer and resold is not covered by this limited warranty. (11) Product that is refurbished and resold is not covered under this limited warranty.

How to Obtain Warranty Service

After following all of the operating instructions in the Owner's manual, review the Support Web site at support.konka-usa.com. please contact KNA Consumer Solution Center toll free at 1-888-240-1210. For In Warranty Service, you must present upon request your original bill of sale with applicable in-warranty sales date, or other proof of purchase deemed acceptable by KNA, and the product serial number.

NOTE: THE TV MUST BE UNOBSTRUCTED AND ACCESSIBLE, INCLUDING BRING REMOVED FROM ANY MOUNTS OR CABINETS BEFORE THE SERVICE CALL. IN ADDITION, THERE MUST BE ACCESS TO A WORKING POWER OUTLET AND VIDEO SIGNAL.

The Service Provider may choose to transport the TV to an Authorized Service Center if it is deemed necessary for further evaluation or repair.

The Warranty is only valid for Konka TVs that have been:

- Purchased at an Authorized Retailer in the USA or Canada\
- Not Physically Damaged
- Properly Installed
- Utilized in a Climate Controlled Environment *
- Properly Operated *
- Properly Maintained *

* See KONKA TV User Manual for Details on Proper Environment, Operation and Maintenance

ALL WARRANTIES IMPLIED BY THE LAW OF ANY STATE OF THE U.S.A. OR PROVINCE IN CANADA INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTIES SET FORTH ABOVE. WITH THE EXCEPTION OF ANY WARRANTIES IMPLIED BY THE LAW OF ANY STATE OF THE U.S.A. OR PROVINCE IN CANADA AS HEREBY LIMITED, THE FOREGOING LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, GUARANTEES, AGREEMENTS, AND SIMILAR OBLIGATIONS OF KNA WITH RESPECT TO THE REPAIR OR REPLACEMENT OF ANY PARTS. IN NO EVENT SHALL KNA BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, BUSINESS INTERRUPTION, OR MODIFICATION OR ERASURE OF RECORDED DATA CAUSED BY USE, MISUSE OR INABILITY TO USE THIS LCD TELEVISION).

No person, agent, distributor, dealer or company is authorized to change, modify or extend the terms of these warranties in any manner whatsoever. The time within which an action must be commenced to enforce any obligation of KNA arising under this limited warranty or under any statute, or law of the United States or any state thereof, or Canada or any Province thereof, is hereby limited to ninety (90) days from the date you discover or should have discovered, the defect. This limitation does not apply to implied warranties arising under the law of any state of the U.S.A or any Province in Canada.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE IN THE U.S.A OR PROVINCE TO PROVINCE IN CANADA. SOME STATES OF THE U.S.A. DO NOT ALLOW LIMITATIONS ON THE DURATION OF AN IMPLIED WARRANTY, WHEN AN ACTION MAY BE BROUGHT, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. THEREFORE, THE ABOVE PROVISIONS MAY NOT APPLY TO YOU UNDER SUCH CIRCUMSTANCES.

for serial sticker

KONKA®

1-888-240-1210

support.konka-usa.com